📄 Important information

To support you as effectively as possible throughout your driver training, please read the important information below.

1. 📝 Registration

- The registration file is considered complete only when **all required documents** have been submitted.
- Any missing document may **delay the start of the training**.
- The registration fee must be paid **in cash**.

2. 📅 Waiting times

- A **waiting period** may exist between:
    - registration and the start of theory lessons;
    - passing the theory test and the start of practical lessons.

- **The waiting time** to begin practical lessons may vary depending on:
    - the number of candidates on the waiting list;
    - the availability of instructors and candidates.

- **Waiting times** for the practical part are continuously displayed in our office and **are subject to change** at any time.

3. 📚 Theory lessons

- Attendance at theory lessons is **only possible** upon presentation of the learner's certificate.
- **The learner's certificate must be submitted** on the first day of the theory course.
- The schedule of the **various modules** is available:
    - on our website;
    - posted at the driving school.

- **Reservations are required** for theory lessons in English. For more details, please consult our website. **No reservation** is required for theory lessons in Luxembourgish or French.

- Any attendance at theory lessons **beyond the minimum required hours** is free of charge. The candidate may attend an unlimited number of lessons before the first exam.

- In case of arrival more than **15 minutes late,** the lesson will not be counted.

- An explanation of the **theoretical exam** procedure as well as the booking process will be given before the start of the theoretical courses. The learner's certificate must be collected at the end of the last course.

- **Theoretical exam**

- **After passing the theoretical exam**, the candidate must:
    - **submit their learner's certificate** to the driving school;
    - **provide their availability** in order to be added to the waiting list for the practical part.

- **In the event of failure** in the theory exam, participation in at least six additional hours of theory lessons is compulsory and will be charged accordingly.

4. 🚗 Practical lessons

- The candidate will be contacted as soon as possible by one of our instructors, by phone call or SMS.

- Practical lessons are scheduled **according to the availability of the candidate and the instructor**, between 8:00 a.m. and 6:00 p.m. (working days).

- The candidate is requested **to download the Drivelo application** on their phone in order to access their schedule for practical lessons.

- All invoices are payable upon receipt, **within 15 days. Invoices for driving lessons are sent by email.** Candidates are asked to regularly check their emails.

- Any practical lesson not cancelled **at least 72 working hours in advance** by telephone will be charged at the full rate.

- Any lesson taken beyond the minimum number of required hours will be charged.

- **The driving school reserves the right** to cancel the practical exam if invoices are not settled before the exam date.

4. 🧪 Practical Exam

- The candidate must request an exam date from their instructor **at least six weeks in advance** when they wish to take the practical exam.

- **Any cancellation of the practical exam** must be made at least 10 days before the scheduled date. After this deadline, cancellation is no longer possible, except in cases of force majeure.

5. ℹ️ Important information

- It is the candidate's responsibility to ensure that their official documents (learner's certificate, ID card, driving licence, school certificate, etc.) remain valid for the entire duration of the training.

- The deadlines and conditions mentioned above **may be changed** without prior notice in accordance with administrative or legal decisions.

- It is the candidate's responsibility **to stay informed** and comply with the instructions communicated by the driving school.

Scan this QR code to download the information to your phone.