

Important information

To support you as effectively as possible throughout your driver training, please read the important information below.

1. Registration

- The registration file is considered complete only when **all required documents** have been submitted.
- Any missing document may **delay the start of the training**.
- The registration fee must be paid **in cash**.

2. Waiting times

- A **waiting period** may exist between:
 - registration and the start of theory lessons;
 - passing the theory test and the start of practical lessons.
- **The waiting time** to begin practical lessons may vary depending on:
 - the number of candidates on the waiting list;
 - the availability of instructors and candidates.
- These waiting times **are subject to change** at any time.
- **Waiting times** for the practical part are continuously displayed in our offices.

3. Theory lessons

- Attendance at theory lessons is **only possible** upon presentation of the learner's certificate.
- **The learner's certificate must be submitted** on the first day of the theory course.
- The schedule of the **various modules** is available:
 - on our website;
 - posted at the driving school.
- **Reservations are required** for theory lessons in English. For more details, please consult our website.
No reservation is required for theory lessons in Luxembourgish or French.
- If you arrive more than 15 minutes late, the lesson will not be counted.
- Any attendance at theory lessons beyond the minimum required hours is free of charge. The candidate may attend an unlimited number of lessons before the first exam.
- **After passing the theory test**, the candidate must:
 - submit their learner's certificate to the driving school;
 - provide their availability in order to be added to the waiting list for the practical part.

- In the event of failure in the theory exam, participation in at least six additional hours of theory lessons is compulsory and will be charged accordingly.

4. Practical lessons

- Practical lessons are scheduled **according to the availability of the candidate and the instructor**, between 8:00 a.m. and 6:00 p.m. (working days).
- Any practical lesson not cancelled **at least 72 working hours in advance** by telephone will be charged at the full rate.
- Any lesson taken beyond the minimum number of required hours will be charged.
- All invoices are payable upon receipt, **within 15 days**.
- **The driving school reserves the right** to cancel the practical exam if invoices are not settled before the exam date.

4. Exams

- The candidate must request an exam date from their instructor **at least six weeks in advance** when they wish to take the practical exam.
- **Any cancellation of the practical exam** must be made at least 10 days before the scheduled date. After this deadline, cancellation is no longer possible, except in cases of force majeure.

5. Important information

- It is the candidate's responsibility to ensure that their official documents (learner's certificate, ID card, driving licence, school certificate, etc.) remain valid for the entire duration of the training.
- The deadlines and conditions mentioned above **may be changed** without prior notice in accordance with administrative or legal decisions.
- It is the candidate's responsibility to stay informed and comply with the instructions communicated by the driving school.